

Is eClinic secure and private?

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Your video consultation takes place under the same principles as if you had seen the clinician face to face, your privacy and dignity will be respected at all times. The clinician will be in quiet, private room and we would ask that you also ensure you are in a quiet, private safe to ensure your confidentiality.

During the video consultation, all data such as Video and is Audio is secure and encrypted and complies with the hospitals Information Governance and IT Security protocols.
