

How can I fix audio echo on the call?

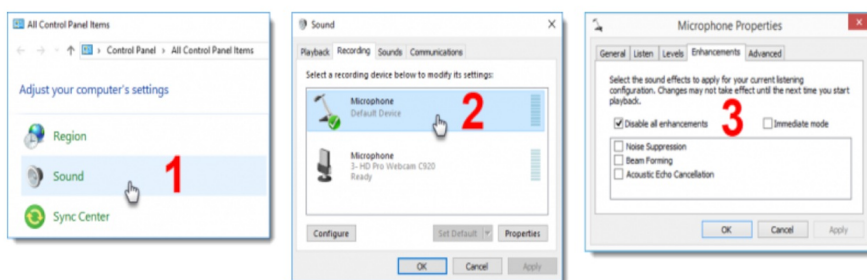
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After joining the call, if you experience any echo, please follow the below steps to fix echo issues:

1. It is advisable to switch to an earphone or headset.
2. Also, you can do the following based on the device you are using.

Windows Configuration:

1. Open the Control Panel and click on **Sound**
2. Select the Recording tab, right-click your microphone, and select **Properties**
3. Select the Enhancements tab, disable all enhancements, and click **Apply**.



Mac Configuration:

1. In system preferences in your Launchpad, click on the **Sound** icon
2. Click on Input, and un-check the “use ambient noise reduction” and close the window

