Known Issues (IOS)

IOS 15 Issues

1. If you hear feeble voice from other participants while on a call, please connect to headphones.

2. If you hear stuttered audio on receiving a phone call during video call on eClinic app, please notify the host.

3. If you use Siri on your iPhones while on an eClinic video call may experience audio issues, please notify the host.

4. If you are joining from Safari, then you might not be able to view the video of the participants who are on Mozilla Firefox, in such scenario please reach out to the host.

5. If you are on Safari, your video may appear rotated when switching from chat window to call or if the application is backgrounded. If this happens, please tilt the phone to get the orientation fixed.